

Boughey Logistics

Improving loading bay safety and efficiency through intelligent dock control

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Boughey Logistics

A leading UK ambient grocery distributor with over 60 years' experience, Boughey operates large-scale distribution centres handling high volumes of daily vehicle movements, where safety, efficiency, and control are critical.



DAILY CHALLENGES

With an average of 90 loads moving in and out of its largest distribution centre each day, Boughey needed to ensure that every vehicle was secured safely before loading or unloading could begin.

While incidents were rare, the risk of drivers pulling away from the bay before loading was complete resulted to serious safety concerns for warehouse teams working with forklifts and pallet trucks.

The ultimate challenge was to introduce a reliable system that would eliminate the risk of premature vehicle departure, improve communication between drivers, warehouse colleagues, and provide clear accountability across all loading bay activity.





THE SOLUTION

By implementing Traka's DockSafe loading bay safety system, Boughey introduced a safer and more controlled way to manage loading and unloading. Drivers attach their vehicle keys to a Traka intelligent iFob, which is securely stored within the DockSafe bay control unit during the loading process. This ensures vehicles cannot leave the bay until loading is complete and it is safe for the driver to depart.

The system also provides clear visual signals for drivers and warehouse colleagues, improving communication and ensuring every loading process follows the correct steps.

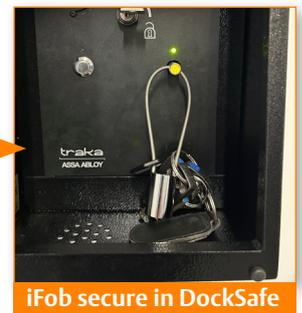
THE RESULTS

Since implementing DockSafe, the solution has helped Boughey create a more controlled environment where processes are clearly understood and followed every time. This resulted to:

- Safer working environments**
 By reducing the risk of vehicles pulling away, helping protect colleagues working with forklifts and pallet trucks
- Improved communication**
 By reducing confusion and delays as drivers and warehouse teams will know when it is safe to load, depart or unload
- Stronger accountability**
 Through recorded key activity which supports compliance and reinforces correct processes.



Keys attached to iFob



iFob secure in DockSafe

"Safety, including that of our colleagues and visitors, is paramount. DockSafe is therefore an essential element in providing the controls and confidence around one of the biggest risks we have."

Niall Howard
 Boughey Logistics Warehouse Manager

LOOKING AHEAD

Following the successful introduction of DockSafe, Boughey has shown how simple, well-integrated technology can make a real difference to safety and day-to-day operations.

With clearer processes now in place, the business is well positioned to continue strengthening loading bay safety while supporting efficient, reliable service for its customers.

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