Intelligent Management Solutions
For keys and equipment

Experience a safer and more open world

Secure | Manage | Audit
Traka is the global leader in intelligent management solutions for keys and equipment. Our solutions help all types of organisations better control their important assets, improving productivity and accountability, and reducing risk in critical processes.

We continuously invest in the development of our technology to provide leading, innovative, secure and effective real-world solutions to the challenges that organisations face in managing keys and equipment. Our solutions are tailored to customer needs and requirements, providing the most value and impact on their business.

Traka is a global organisation with local support working to defined processes so that we are local when you need us and global when it counts.

Traka is part of ASSA ABLOY Global Solutions, dedicated to reimagining how people move through their world. Our expertise in customer journey mapping, innovation and service design leads to the invention of new security solutions that create value for our clients and exceptional experiences for end users.

Why our customers choose Traka

"After installing the cabinet, we have recorded an annual ROI of 18.5% saving on fuel bills for fleet vehicles, just by managing our keys and managing user access."
— Global Building and Construction

"Traka has made a massive difference to the drugs dispensing process on the wards. From a health and safety perspective, we can have greater confidence that drugs do not get into the wrong hands, or that untrained workers can not get hold of drugs they are not authorised to administer."
— Brighton and Sussex NHS Trust

"It’s simple and effective, and gives us all peace of mind that our operators are safe and we are complying with the health and safety standards that we are dedicated to upholding."
— Nestlé

"Managing Traka by the touchscreen is very easy, and if changes have to be made, it’s very easy through the software."
— Da Vinci College

"There are almost no limitations to the use of Traka. We are looking at substantial year on year cost savings, and anything we can do to reduce operational costs is significant. It will more than justify the initial investment within the first year of operation."
— Thames Valley and Northamptonshire Police
Key management solutions

How do intelligent keys help drive an intelligent business?
Traka has the answer
Physical keys are at the core of every business, for controlling access to facilities, fleet vehicles, hazardous areas and sensitive equipment. When you can control, manage and audit your company’s key use, your valuable assets are more secure than ever before.

Beyond securing and managing access to keys, Traka solutions can enforce workflows that support the important processes of your business for example: ensure secondary authorisation for master keys, or set curfews which automatically send notifications to administrators, managers or other users.

Managed by Traka cabinets, the key inventory you already have goes beyond being a tool to unlock a door or start a vehicle, it becomes an instrument to influence your daily operations. Traka key systems have the flexibility, scalability and customisation options to benefit any organisation.

Why intelligent key management?

• Ensure only authorised users have access to specific keys
• Audit trail of exactly who has taken which key and when it was removed or returned
• Reduce downtime wasted locating keys
• Hold staff accountable for the keys they take
• Ensure keys are returned before handover by setting a curfew
• Save money replacing keys and locks due to misplaced, lost or stolen keys
• Improve safety and security processes by ensuring sensitive keys don’t get into the wrong hands
• Increase operational efficiency with better management of shared devices

Traka key management systems are available in a variety of sizes. We can house anything from 5 key-sets in our V-Touch cabinet, all the way through to 720 key-sets in an L-Touch with extension units.

The Traka iFob
The Traka iFob is at the heart of our intelligent key and access management solutions. Each iFob has a unique electronic ID which plays a vital role in controlling and monitoring asset access, and providing detailed audit data.
Equipment management solutions

Traka lockers – improving business processes and saving money

Businesses need all kinds of equipment and devices for staff to be able to do their jobs effectively. If this equipment is not readily available and fit for purpose, staff can’t do their jobs, customers’ needs aren’t met, safety obligations can’t be fulfilled and your organisation doesn’t function as well as it should. Your organisation’s assets are critical to its success, and should be managed to maximise their effectiveness. Traka locker solutions provide centralised control over your important items, enabling you to determine who has access and when.

Whether you need simple, temporary storage for a single facility or enterprise-level control over thousands of devices around the globe, Traka builds a locker solution to meet the needs of your organisation.

Traka intelligent locker solutions, provide a unique RFID technology, charging capabilities and secure storage to ensure that each device is in place, charged and ready for use when needed.

Providing an effective way to control the access and traceability of equipment usage, Traka also introduces significantly higher levels of user accountability which results in reduced operating costs for your business.

ROI Analysis

• How much time do you waste at the beginning of shifts locating usable devices?
• How much money do you waste on replacing lost, stolen or damaged devices?

Example:
Number of staff (17) x 10 minutes

Time lost per day, locating usable devices:

\[17 \times 10 = 170 \text{ (2.83 hours)}\]

Multiply hours lost by average labour recovery rate:

\[2.83 \times £82.22 = £232.68 \text{ loss per day}\]

Average loss per month:

\[£232.68 \times 5 \text{ days} \times 4 \text{ weeks}\]

TOTAL LOSS PER MONTH:

\[£4,654.00\]

In environments where shared devices are not always treated with respect, the ability to identify who last used a specific piece of equipment and when, can provide essential management information.

Solutions include the management of:

• Body worn cameras
• Laptops
• Medication
• Medical equipment
• Mobile phones
• Radios
• Scanners
• Tablets
• Tasers
• Tools
• Weapons
TrakaWEB is an online administration suite for centrally managing Traka Touch key and locker systems on almost any device that can run a browser. TrakaWEB can support unlimited keys or assets.

TrakaWEB is the next generation of administration software improving functionality and maintaining Traka’s technological leadership. The main benefits of TrakaWEB include:

- **Ease of deployment**
- **Modern graphical user interface**
- **Browser-based remote administration**
- **Scalability**

TrakaWEB supports the administration of Traka key and locker systems. A three-tier architecture—Data, Application, and Presentation layers, work together to enable TrakaWEB to be efficient and scalable.

TrakaWEB brings users and items side by side, making it easy to grant access to multiple items quickly and efficiently. Furthermore, it supports item definitions making it simple to manage different types of assets. It provides an auto-synchronization system for all changes and a traffic light system for all communication processes.

TrakaWEB is designed to utilize Microsoft SQL server. It comes with a suite of reports to help better utilize the assets you want to control including:

- **Activity**
- **Status**
- **Usage**
- **Exception**
- **Permissions**

Application features

- **Alarm relay**
  - Traka cabinets can link an iFob position to a specific alarm relay, so if a building is under threat, then police can be notified or the alarm can sound when a specific key is removed from the system.

- **Curfew management**
  - Curfew can be set on any asset to enforce its return by a certain time or after an allocated period of time. The curfew can be set up so you will receive an alert if the item isn’t returned on time.

- **Email notifications**
  - Email notifications can be set up to alert administrators or managers if a defined action, such as an overdue asset or door left open.

- **Fault logging**
  - Fault logging allows users to record an issue or fault against items such as vehicles or equipment. The system automatically notifies the correct manager and restricts access to that item or key until the necessary repairs are made.

- **Faulty item exchange**
  - Allows valid users to deposit a faulty item into an empty locker and obtain a replacement device from the system.

- **Fleet management**
  - Log fuel, distance, and location directly at the cabinet, which can then be reported in Traka Web so you know exactly when each vehicle needs a service.

- **Multiple authorisations**
  - Provides an additional level of security so when a user wishes to access a particular asset, a manager must also be present to approve with their user credentials.

- **RRMS**
  - Random return to multiple systems (RRMS) allows any key to be returned to any Traka key management system on the network, whether they are in the same or different locations.

- **RTUS**
  - Real-time update service (RTUS) provides real-time state change information from the Traka Touch system to the integration engine and through to a third-party access control application.

Every business has its own unique needs to improve its processes and to manage its assets. At Traka, we don’t just supply you standard applications, we can provide custom functionality to ensure that you get the most out of our solutions.

See below for some of the features we have developed to help enforce safety, health and security standards, as well as save companies money and keep their staff safe.
Traka solutions for every organisation

Every business has important keys and assets which are critical to its success, and Traka can manage them all. You can find our solutions at work day and night, all around the globe, in virtually every industry.

Many of the world’s biggest companies choose Traka systems for their ability to easily integrate into enterprise systems. They find that keys and assets managed by Traka become vital tools for increasing efficiency, streamlining processes and reducing costs.

Traka provides the tools to easily manage all of your sensitive assets, and the intelligence to make those assets provide you a better return on investment.
Project management & installation

Project management begins from the moment that you decide to place your order with Traka. Our specialist project managers work behind the scenes with our sales team to ensure a seamless handover. They will oversee the entire project and assign an engineer who will be responsible for the physical installation. The project manager will also install the necessary software and liaise with your IT team to ensure that they are fully aware of the configuration requirements.

Customer support

At Traka we pride ourselves on building long-term partnerships from initial hardware installation, system and software configuration, user training and finally by providing on-going customer support via our help-desk. We have a dedicated support website where you can access all the relevant information but if a more personalised approach is needed then we have a team of specialists ready to answer your call.

Training

Our training department aims to provide a comprehensive range of courses to enhance our customers’ knowledge and skills with the aim that the courses provide the best introduction for long-term success. Numerous different training programs are available from initial set up and configuration of the system, through to end-user training.

Maintenance contracts*

Twelve months’ parts warranty is provided from date of purchase on all Traka products when installed by Traka engineers. If your warranty period is about to expire, Traka recommends that you consider taking out one of our support contracts for maximum peace of mind. Contracts are set on three different levels and are tailored to meet your requirements which can include: annual services, full telephone software support, hardware maintenance, professional services and no call out fees.

*Available directly from Traka only in the UK & Ireland, if located elsewhere please contact your local Traka partner or distributor.
Local when you need us,

We strive to build partnerships for life by providing the best possible service to our customers. From the initial consultation to the on-site system installation and ongoing technical support, Traka and its worldwide partners are there on a local level to help you succeed. Every Traka solution starts with an assessment of your issues and critical processes, in order to create the best solution for your organisation.

We remain local in over 40 countries worldwide, with our dedicated channel partner network delivering the same local support and attention to detail wherever in the world you are located. Our team of certified channel partners are highly knowledgeable having been fully trained by Traka to provide local centres of excellence.

Traka and its certified channel partners provide:
• In-depth consultation
• Project management
• On-site installation and setup
• On and off-site training
• Custom integration support
• Dedicated phone support
• Online documentation

global when it counts

In 2012, Traka was acquired by ASSA ABLOY, the global leader in door opening solutions. While we retain a close relationship with our customers, this strategic partnership offers Traka the global strength of an $8.4 billion per year company. This alliance paves pathways to new innovations, markets and growth opportunities, which has enabled Traka to create solutions for some of the world’s biggest companies.

This global stability gives our customers the comfort in knowing that Traka will be a lifelong partner.
The ASSA ABLOY Group is the global leader in access solutions. Every day we help people feel safe, secure and experience a more open world.